

# Services Group

## “Where Services come together”

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### Services Group's Recommendations for Workshop Sessions at the 2002 ISM International Supply Management Conference: May 5-8, 2002 in San Francisco (www.ism.ws)

The Leadership Council of the Services Group is recommending the following workshop sessions for its members to participate in at the 2002 International Supply Management Conference, May 5-8, 2002 in San Francisco:

#### **Session AB**

Supply Chain Management for the Non-Manufacturing Organization.

#### **Session BB**

Achieving World Class Purchasing by Solving the Centralized/Decentralized Organizational Dilemma.

#### **Session BG**

Supply Chain Professionalism in the New Economy.

#### **Session CG**

Measuring Supplier performance: How to get What You Measure and Other Unintentional Consequences.

#### **Session DM**

E-Procurement Solution Saves Texas Instrument Estimated \$5M Per Year.

#### **Session EE**

Total Cost: How to Measure Suppliers in Dollars.

#### **Session EH**

A Framework for Developing and Understanding Supplier Costs.

#### **Session FC**

Avoiding the Potholes on the E-Sourcing Highway.

#### **Session GL**

E-Commerce Tools to Drive Demand Management and Strategic Sourcing.

**The Services Group will meet on Monday, May 6th at 1:00 to 2:30 PM in the Cervantes Conference room located across the street at the Renaissance Parc 55 Hotel.**

The Services Group has been hard at work planning the **3rd Annual Services Conference**. Using feedback from Services Group members and past conference attendees, the goal for this year's conference is to build on our past successes and offer a program that appeals to all procurement professionals involved in services industries or in the purchasing of services. For those looking ahead, the 3rd Annual Services Conference will be held on **December 5th and 6th, 2002**. The program will again include a mix of keynote presentations, breakout sessions, networking opportunities, and roundtable discussions. The location of the 2002 Services Conference has yet to be decided. The topics will focus on best practices, strategic sourcing initiatives, and e-procurement applications. For more information on the Services Conference go to the Services Group's website **www.ismservicesgroup.org** or contact ISM. So mark your calendars and join us!